



Nevron Mobile

Enhance guest experience
with our mobile solution



nevron
elevating guest
experience

Nevron Mobile

Guest experience digitalization

How do you benefit from guest experience digitalization?

Challenges

- Raising expectations of demanding guests
- Insufficient information flow
- Lack of skilled and motivated personnel
- Complexity and high costs of implementing new technologies
- Limited in-house IT support

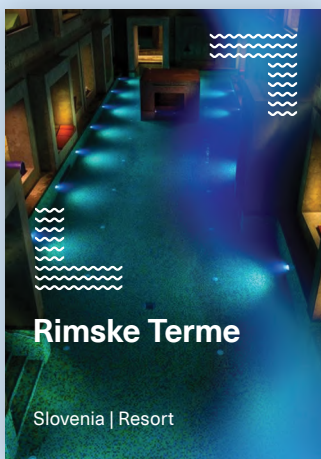
Solution

- Simple and user-friendly guest usage
- Web app requires no app installation
- Seamless implementation without major staff involvement
- No interference with the existing infrastructure
- No initial hardware investments

Benefits

- Real-time information about orders and guest reservations
- Increased revenue by hotel services upsell
- Increased brand image and reputation
- Improved communication with guests
- Reduced number of complaints & improved service ratings

Nevron solutions are trusted in many hospitality properties



Recommendation system tailored to the guest needs

- Focus on the diversity of experiences
- Encourage the guest to consume more experiences
- Use of guest personal preferences and characteristics, other data sources

Digitalization of promotions

- Current content highlights
- Product, service and activity promotion
- Discount application

Tailor my experience

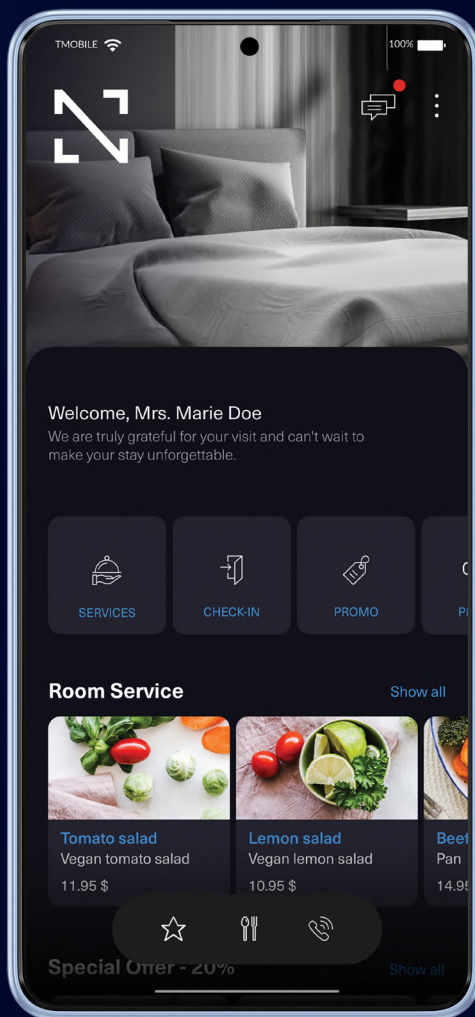
- Tailored guest experience
- Guest insight acquisition
- Improved offer planning
- Guest insight knowledge base building

Emotion recognition

- Perception of guest well-being
- Perception of guest dissatisfaction
- Swift action if needed

Digitization of orders

- Immediate order
- Time-delayed order
- Chargeable or free orders



Ratings

- Incentives for service evaluation
- Selection of preferred platforms
- Rating increase on platforms

Digitalization of reservations

- Optimization of the reservation process
- Reservation of various services

Guest relationship nurturing

- Up-to-date information
- Checking guest mood & satisfaction
- Encouragement to share positive experiences

Fast check-in

- Easy and fast check-in
- Prior registration
- Less reception workload

Social media

- Good word travels fast
- Selection of popular networks
- Sharing good experiences across guest social networks
- Selective preset templates



Nevron Mobile

Elevate your guest journey

Designed with simplicity, modularity, and flexibility to effectively digitalize guest relationships.

Created for better guest experiences, higher retention and business results.

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